

### Call (978) 632-1340





# North Central Massachusetts' WGAW ((7)) 98.1 FM AM 1340 EO Local NewsTalk







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20. Party Graphic	40. Path to Purchase	60. Mike Gallagher Show	80. Writing the Radio Ad	100. Call (978) 632-1340

WGAW AM 1340 & 98.1 FM, 362 Green St. Gardner, MA 01440 Website: WGAW1340.com Email: WGAW1340@WGAW1340.com (978) 632-1340







#### **Station Quick Facts**

WGAW is an AM/FM radio station operating at 1340 on the AM dial and 98.1 on the FM dial. The radio station has been in operation since 1946. Currently, the radio station programs a NewsTalk format featuring highly acclaimed radio hosts having multi-million level national audience sizes along with quality local programming including News, Weather, Sports, Community Information, and local interactive TALK and Interviews.

#### **Station Coverage**

WGAW's broadcast signal influences over 2 dozen communities with a combined total population of over 200,000 people and over 180,000 radio listeners. With a format currently appealing to nearly 15%, weekly audience easily exceeds 20,000 people. Even by those who like to argue about numbers, there is no dispute that WGAW's reach is a huge multiple of any other local media source including local print. And during times of crisis, WGAW's increased audience tunes in for the latest.. WGAW is proud to be a true public servant.

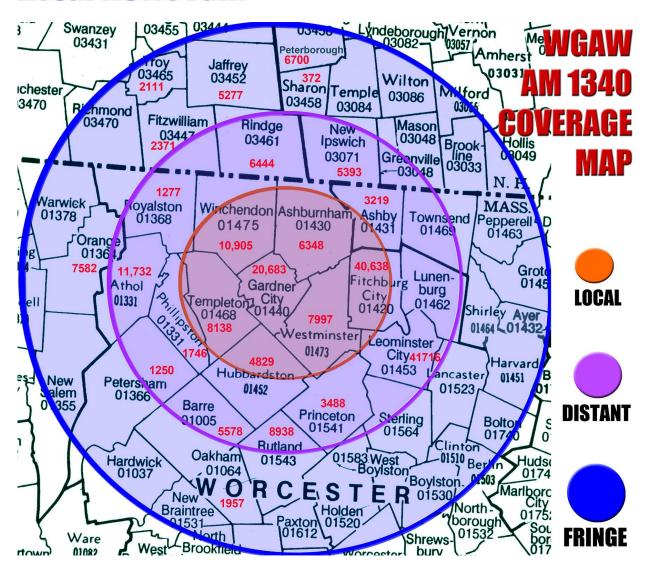
#### **Station "No Clutter" policy**

In addition to limiting the total number of commercial minutes per hour, WGAW also limits clutter by using 60 second commercials, rather than the practice of cluttering the airwaves with a combination of 10 second, 15 second, and 30 second ads. By delivering a strong engaged audience and providing a less-cluttered environment with less total commercials, WGAW is a good advertising value for any area business. Let us tell your story. Call (978) 632-1340.

# North Central Massachusetts' WGAW ((?)) 98.1 FM AM 1340 EO Local NewsTalk







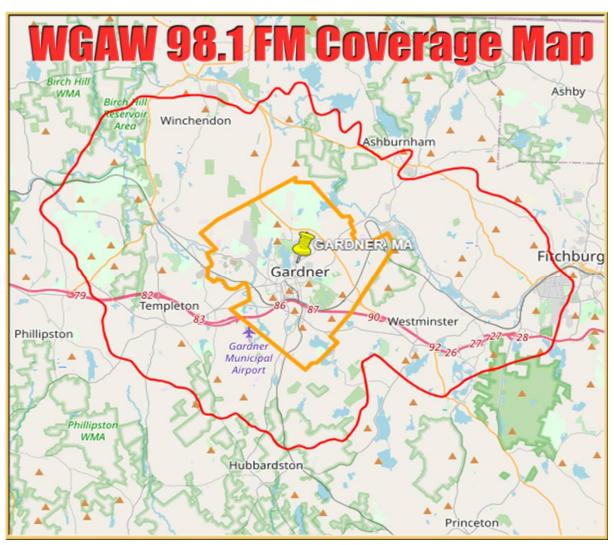


The WGAW Listen Live Stream is available everywhere 24/7 and extends the WGAW 1340 and 98.1 FM Coverage Area to Unlimited.









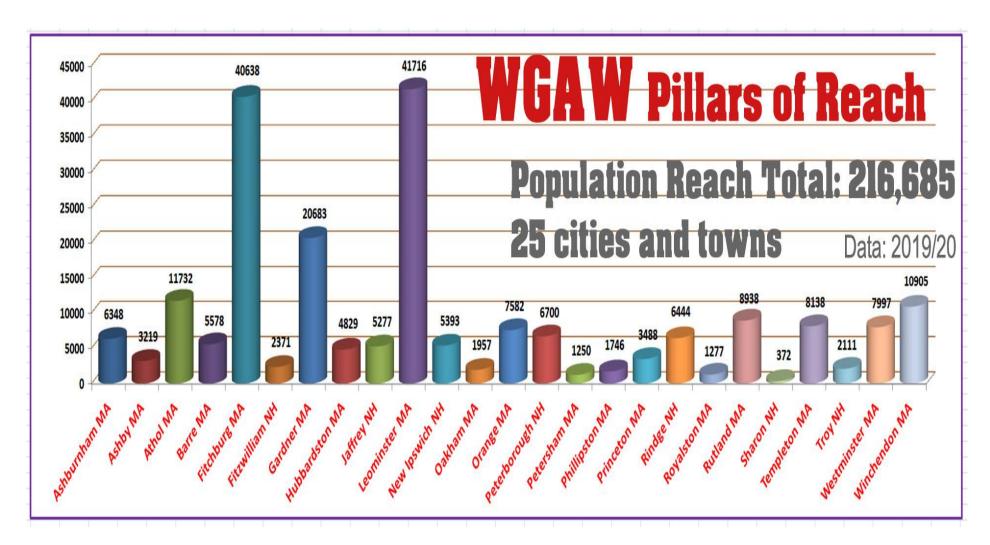


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WGAW has been in continuous operation since 1946 and is now celebrating its 75th year in 2021. Over the years, the radio station has been an integral part of the local community and for most of these decades the radio studios have been located across from what is now Mount Wachusett Community College and just a stone's throw from local Heywood Hospital. It's very hard to come to Gardner and pass by the radio station without tuning in to hear what's happening. Right now, there is something happening at WGAW, 24 hours a day, 7 days a week. With so many people engaged in the exciting programming, WGAW is a great source to use in promoting your valued business. Shall we get you started? Call (978) 632-1340 today!



The power of the human voice to spread the word about your business can be activated with a simple phone call to our offices. We'll help you in preparing just the right message for your company.















Your WGAW AM 1340 and 98.1 FM Advertising Plan would consist of a recommended schedule of sixty second radio commercials. Many successful clients run advertising throughout the broadcast day over all days of the week with cost depending on the number of commercials run. Most customers are surprised to learn how cost effective it is to inform a substantial portion of the area population about your product or service within our uncluttered format.

#### The Goal

To Enhance profitability through increased awareness and new customer development.

#### **The Process**

The first step is to contact us so we can arrange to speak with you regarding your business and your unique marketing needs. Call us at (978) 632-1340 or use the convenient customer contact form on the website.

#### **Preparing the Message**

We work with you in preparing just the right commercial. Some clients prefer to record their own ads for a personal approach which can be done at our studios. Many businesses would like us to voice their radio commercial for them. How ever your commercial is prepared, we will work with you in developing radio copy which contains the appropriate amount of brand repetition so your ad is remembered.

#### **Running your Ad**

Your radio ad is completed and stored digitally on our systems to be played back at the appropriately scheduled times. As today's technology eliminates degradation, your message sounds as good the last time it airs as the first time.









Standard WGAW commercials are a full minute in length. But sometimes even 60 seconds is not enough time to tell your full company solution It's the WGAW Radio

Article Infomercial. You can buy a block of time, usually 5 to 10 minutes in length to present more information.

Format of your Radio Infomercial article can be a single announcer voice, a script which you or a spokesman from your company delivers, or even a radio interview format.

The WGAW Radio Article Infomercial - As Heard on Radio!









Have an event coming up? Launching a new business? Want to create some publicity? Then consider The **WGAW** Live Remote Broadcast. WGAW AM 1340 and 98.1 FM will broadcast live from your location for 45 minute periods directly following the news. Contact us for details on this exciting advertising option!

WGAW Live Remote Broadcasts draw attention to events.















Web Advertising is available on the pages of the WGAW website. Ad placement is available on the Listener Services pages which cover 25 cities and towns in North Central Massachusetts and Southern New Hampshire and the individual WGAW program pages. Other pages are available as well. The web advertising is a great companion to a strong schedule of sixty second radio commercials as the website reaches regular and prospective listeners and makes an effective combination.

#### **Media Specifics**

**Web Banners:** Standard Ad specs are 375x300 corresponding to a medium rectangle or up to 375x600 which is double the height. Greater dimensions corresponding to the same proportions are recommended for submissions to get the best possible resolution. Wide page banners are available in a 60 pixel height with up to 1380 pixels. We will work with any advertiser to customize sizes whenever possible.

**Web Audio**: Commercials for web use should be in the .mp3 format at 320k. Video for web use should be in a standard .mp4 format with at least 720p resolution. We will work with any advertiser to customize sizes whenever possible.

**Web Documents**: Occasionally, advertisers request us to publish copies of brochures, documents, or other advertising. These should be submitted in a resolution of 150 dpi to assure easy readability and avoid unusually high file sizes. Use us as your web resource.

**Other items:** We will make every effort to work with you.





.Advertising is available on the WGAW Business Directory appearing on the WGAW website. It's a classified ad with great additional perks including the ability to post photos, lengthy text about your business or service, your radio ad, and even your embedded video or other documents like menus or brochures.

It's the best, most versatile online Business Directory in all of North Central Massachusetts and Southern New Hampshire and it's available through WGAW.

#### You can have it all!

- A great sixty second radio commercial to run throughout WGAW's engaging programming.
- An attention-getting banner ad appearing within interesting and compelling content on the WGAW website.
- A classified ad like no other with text information about your business enhanced with photos and other media.
- WGAW will help you promote your business to enhance your profitability through increased awareness and new customer development.
- Your success is our success. We enjoy assisting all of our customers and thank you for choosing us.

### List Your Business Here Call (978) 632-1340





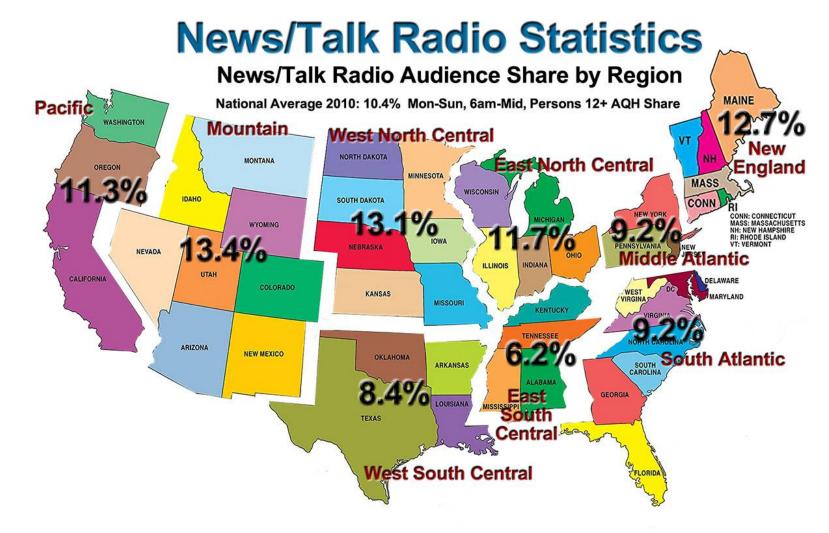








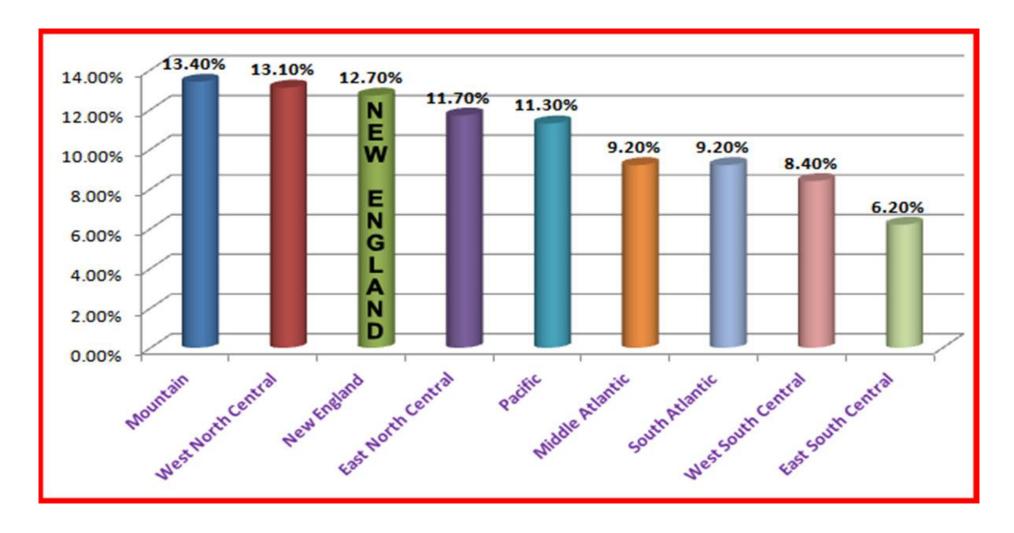








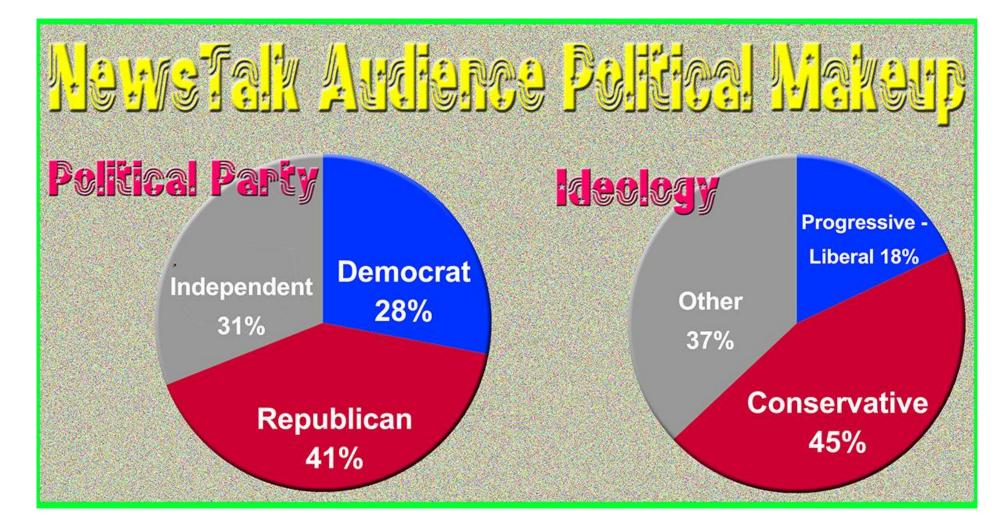








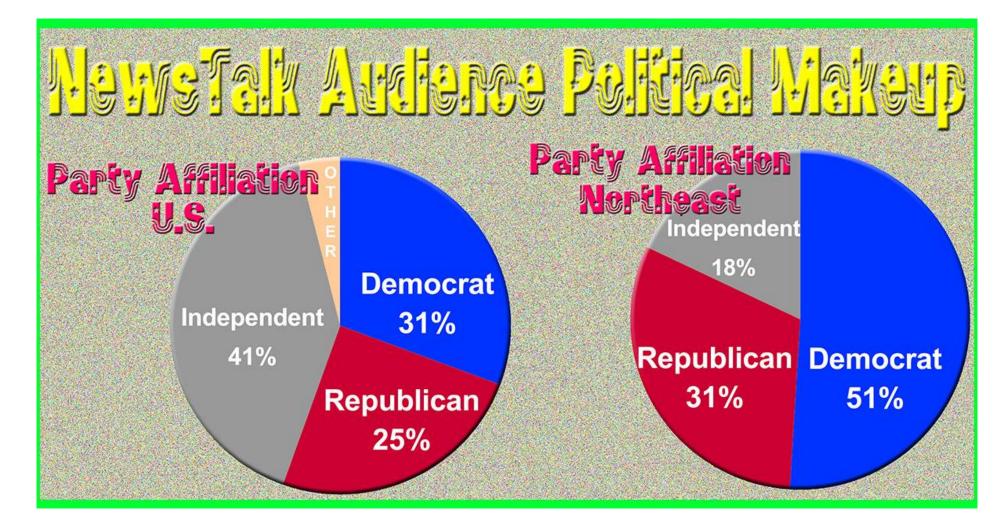








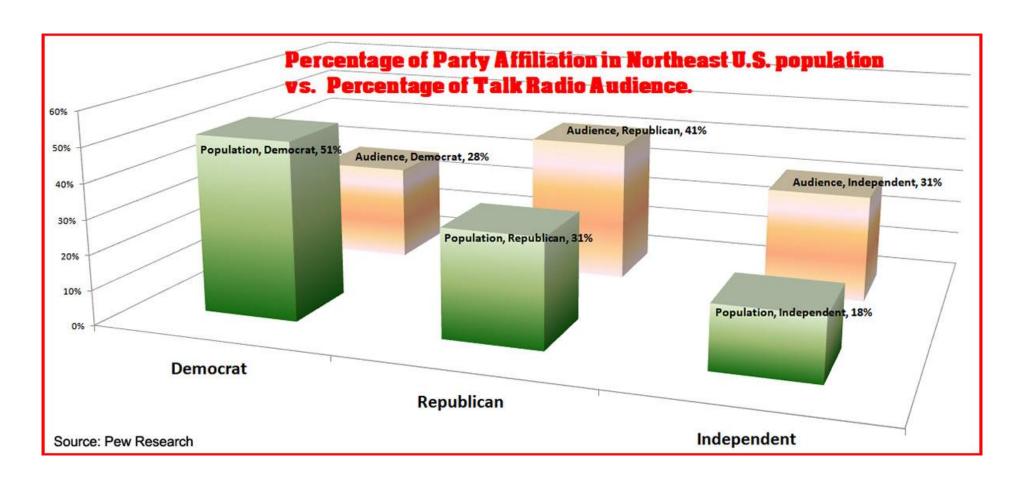


















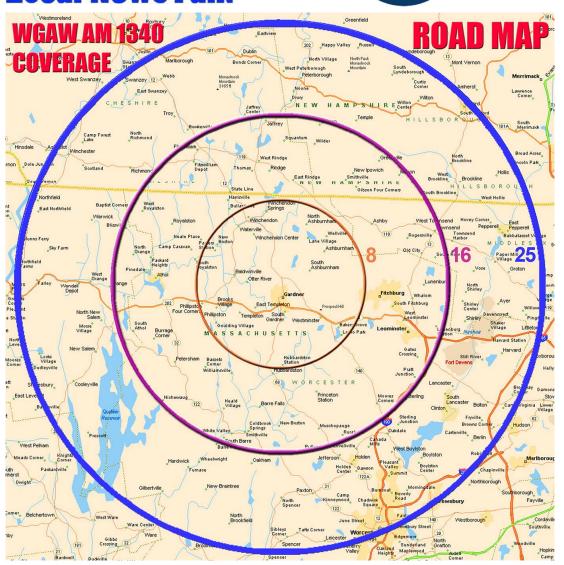


WGAW serves North Central Massachusetts and Southern New Hampshire, an area located Northwest of Boston MA and Northeast of Springfield MA.

# WGAW (9) 98.1 FM AM 1340 EO Local NewsTalk







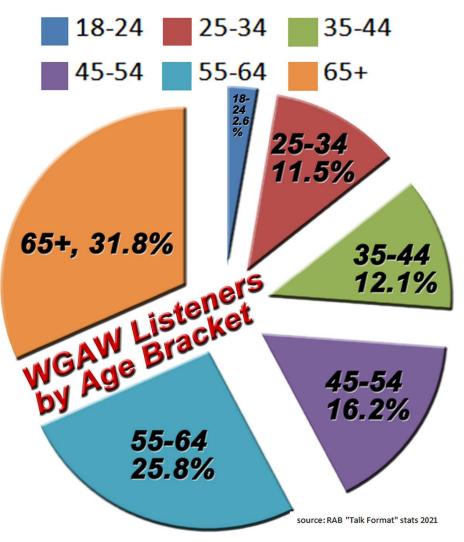


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### WGAW Listener Profile

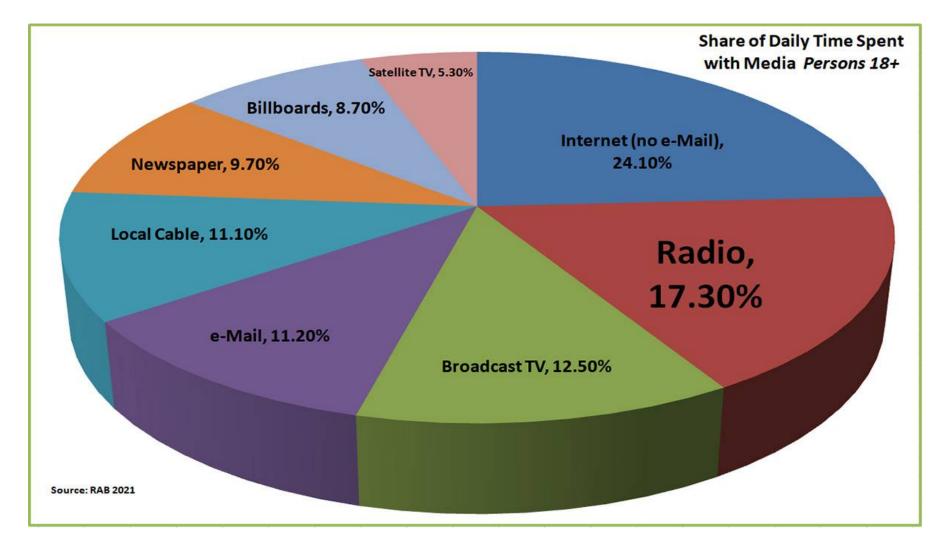
WGAW Audience is 85.9% 35+

54.1% is 35-64





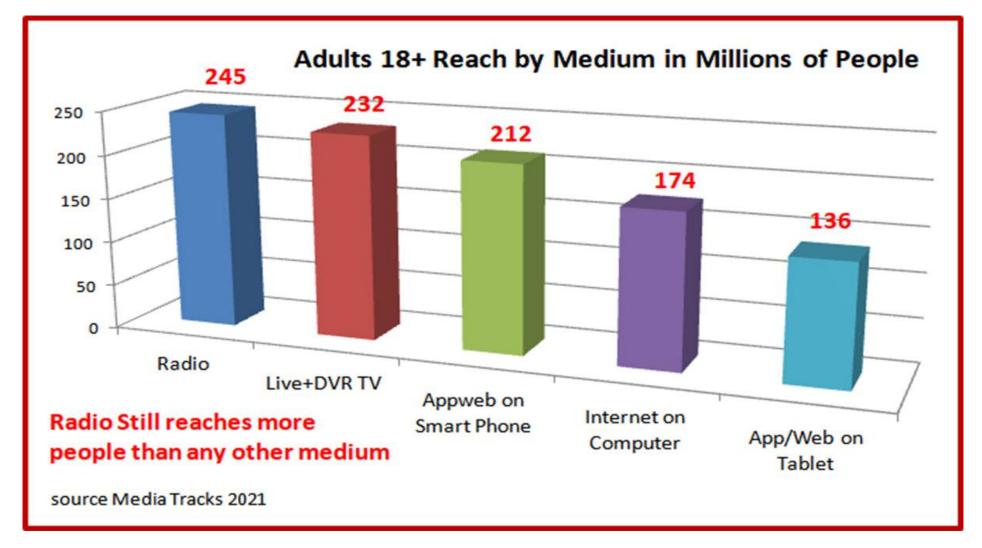








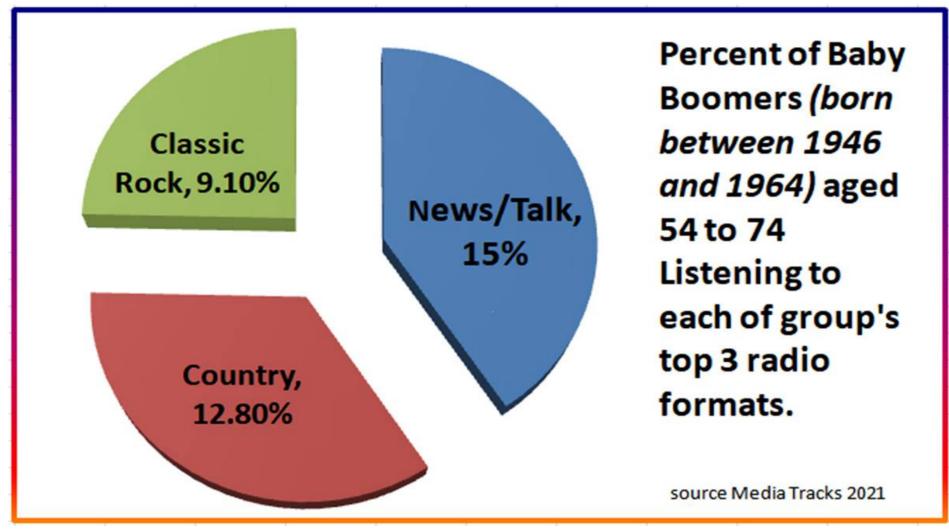








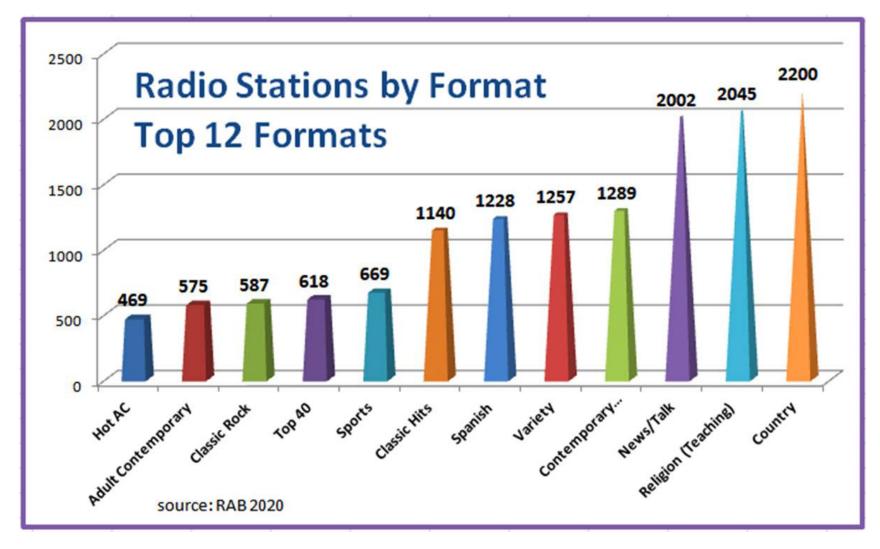








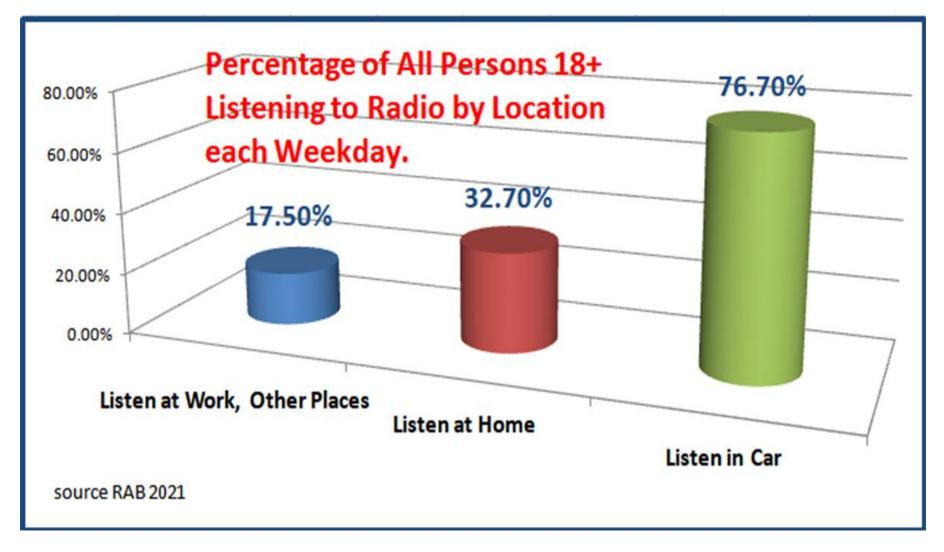








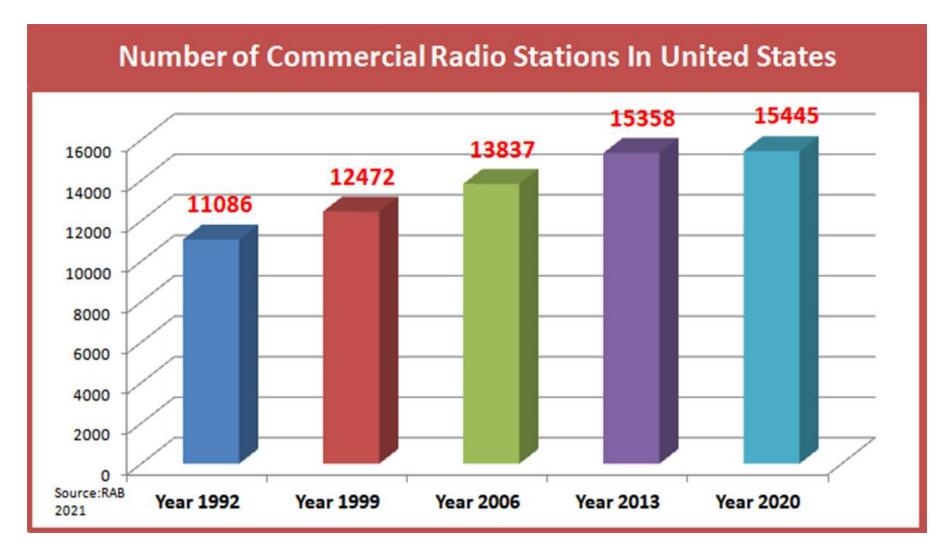








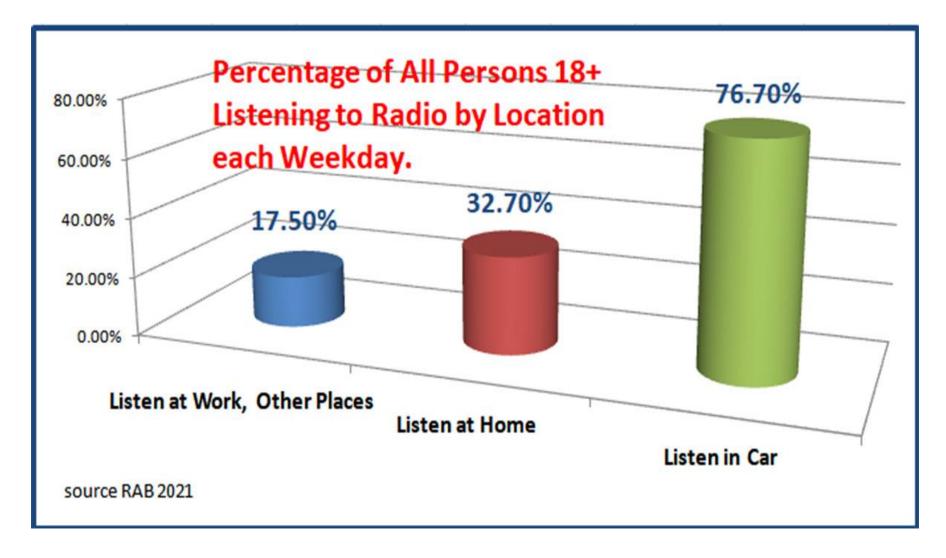








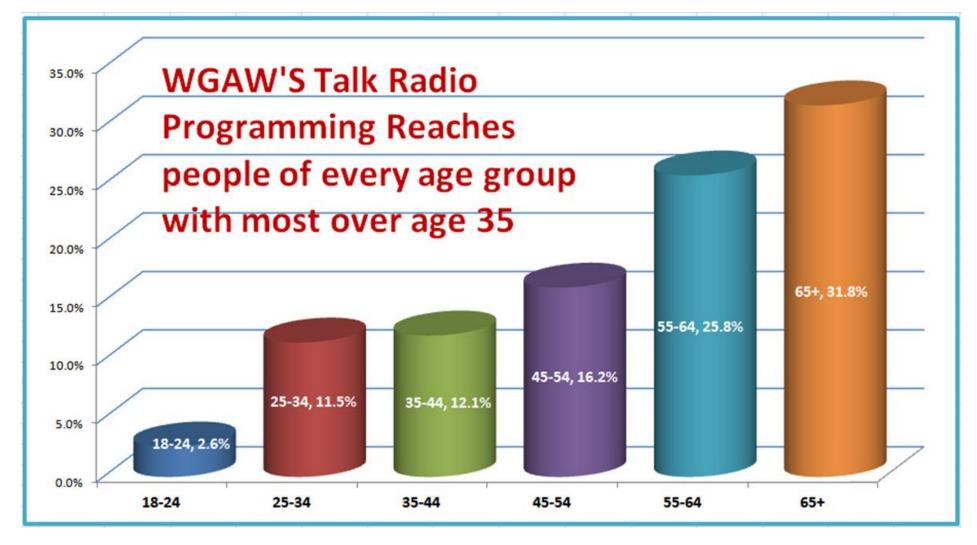








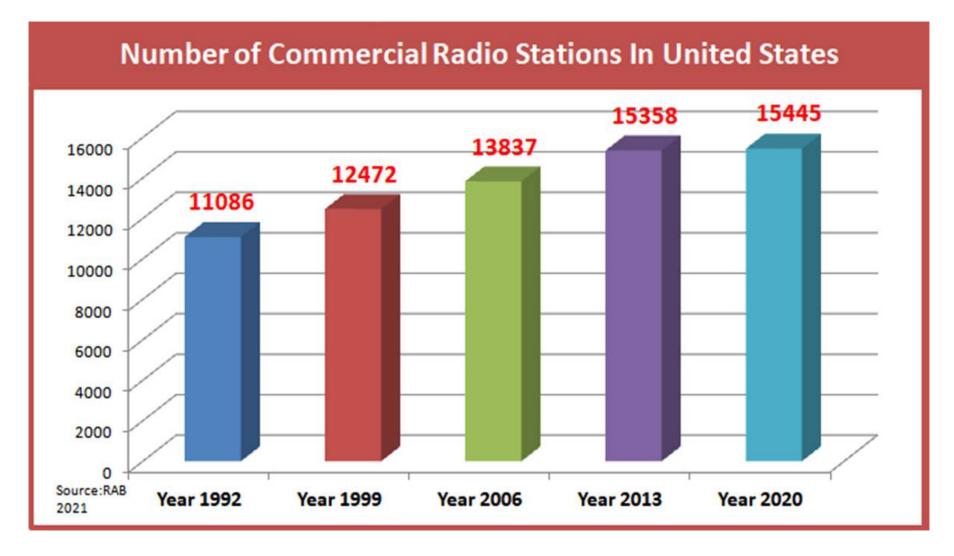








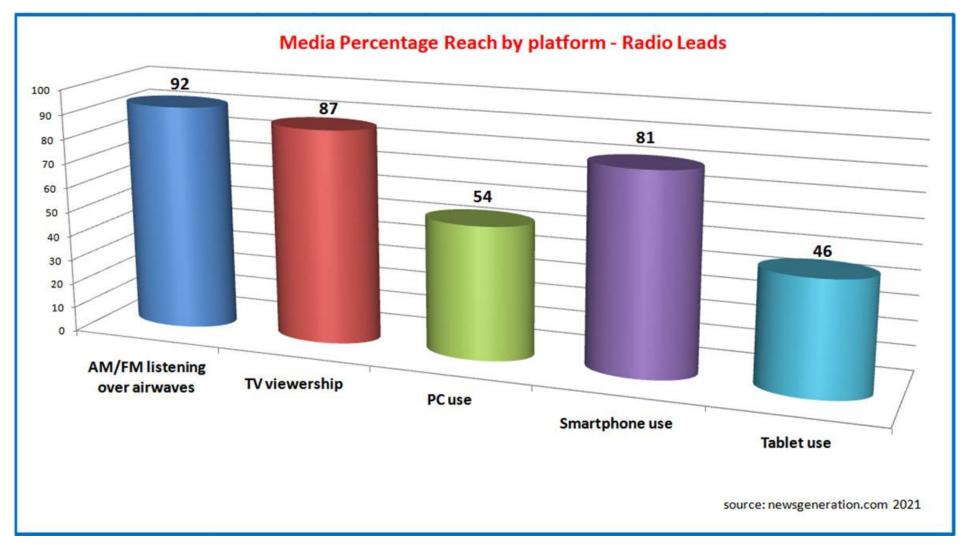








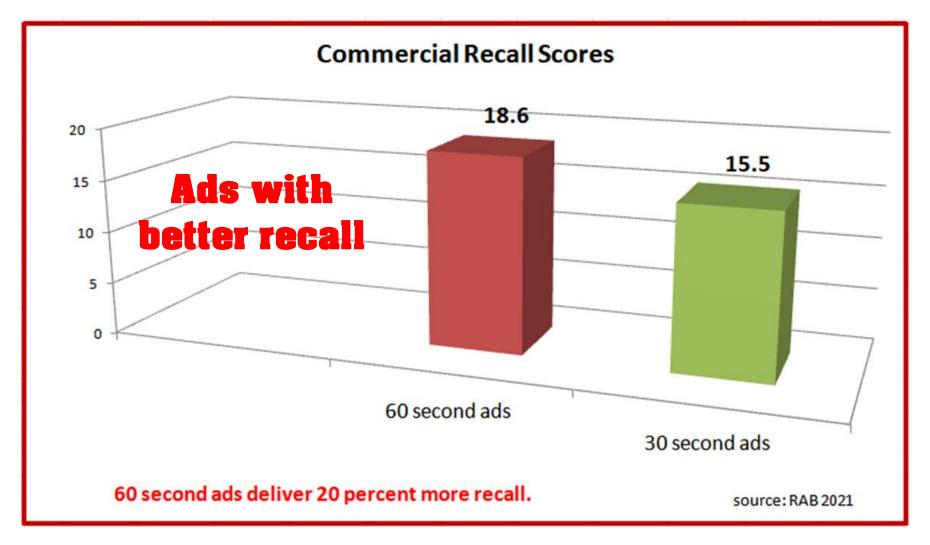










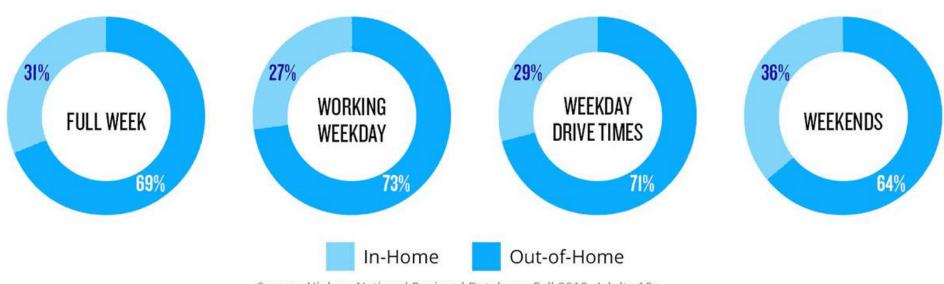








#### **Consumer Radio Use: In-Home and Out-of-Home**



Source: Nielsen National Regional Database, Fall 2018, Adults 18+

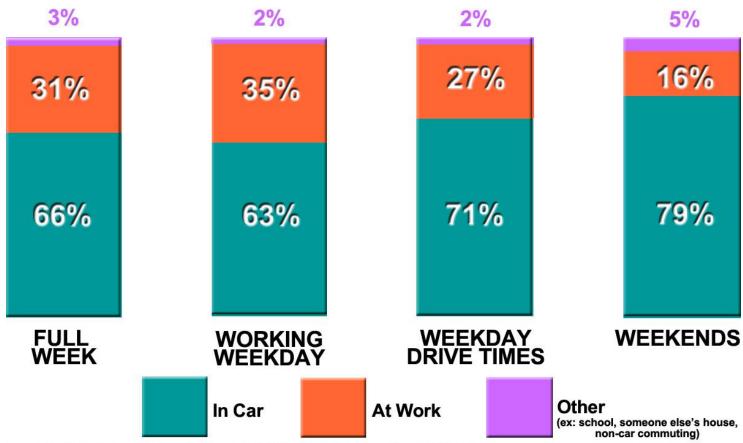






#### Most away-from-home **LISTENING** happens in the car.

#### % of all out-of-home LISTENING, by location



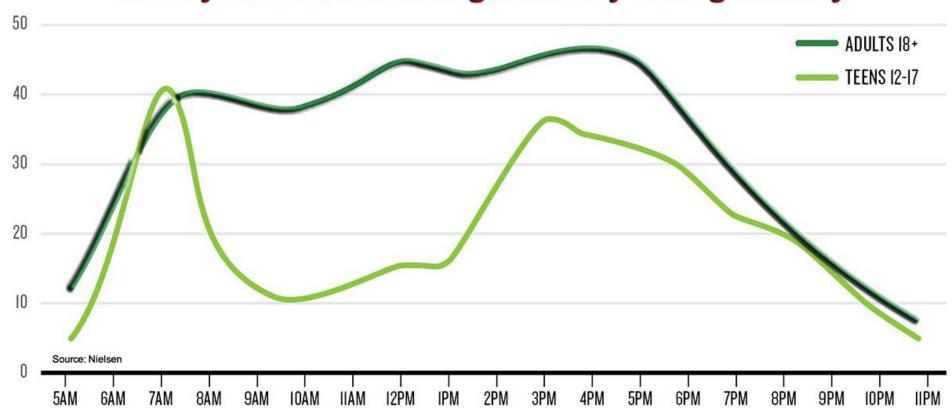
Source: Nielsen National Regional Database, Fall 2018, Adults 18+, Audio Diary markets only.







#### **Hourly Reach Percentage Monday through Friday**

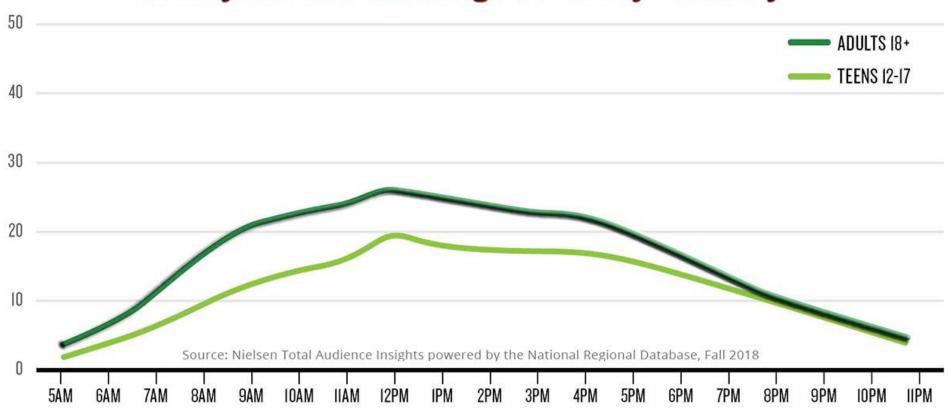








#### **Hourly Reach Percentage Saturday - Sunday**



















#### The Path to Purchase

Your ad on **WGAW AM 1340 and 98.1 FM** can be influential is selling your product or service, playing a major role in the customer journey. Customers undergo a process which takes them from identifying a problem to acquiring a solution. When a customer is driving a car he is not being influenced by a newspaper, a television show, or a social media posting. He/she is however, listening to the radio. And many in this area are listening to WGAW. Many are reached by radio within a mile of their purchase.

As potential customers are looking to purchase in a particular category your ad on WGAW can increase awareness of your product or service and drive online searches to your own website. You can increase your visibility, improve customer perception, and help customers recognize and recall your brand. Radio drives search which almost three quarters of customers rely on to research, compare, and even make final purchase decisions. Leverage radio, particularly WGAW in this area, and customers will become more aware of your business and how your products or services can help them overcome their challenges.

When customers are considering various options, you can use WGAW Radio to demonstrate the unique value of your product or service. Your advertising will inform customers so they become more familiar with your products or services. By utilizing radio, you can help customers identify their challenges, explore various purchasing solutions, and make a decision to buy. **WGAW can be a big part of this Path to Purchase.** 

18% of purchasers are influenced by radio within 30 minutes of making that purchase, which is 3 times that of television. The graphics in the following pages illustrate further.



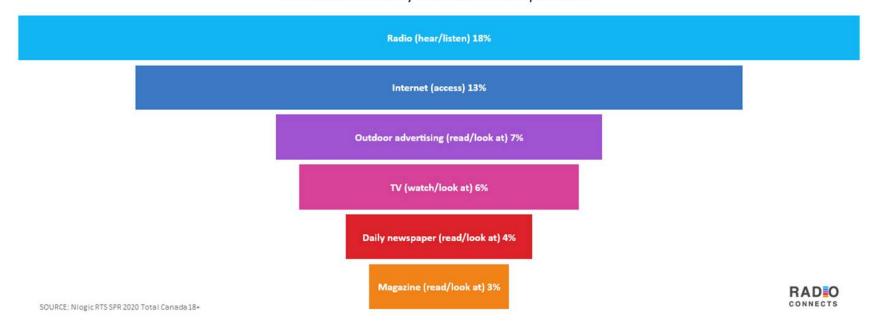




#### **Recency Theory**

#### Recency Theory: Exposed to Radio < 30 mins prior to purchase

Erwin Ephron, considered to be the father of modern media planning, famously said that advertising's job is to remind people of the brands they know when they have a need. Research reinforces radio's ability to reach needy consumers in the minutes before they make an in-store purchase.









#### **Recency Theory Explained**

The concepts of Recency refer to the proximity of ad exposure to time of purchase. Recency Theory espouses that messages which reach consumers closer to the time of purchase can be even more effective. For example, a radio ad describing delicious pizza reaches a hungry listener contemplating takeout for supper. WGAW Radio advertising "talks" to people at the right time, when they are in the market, when they are receptive to messages, and when they are near the point of decision. Radio is a reach and frequency medium influencing potential buyers not only with a message reinforcing a brand image, but also often at a time when it is even more effective, close to the time of purchase. It is a unique bonus to advertisers which WGAW AM 1340 AND 98.1 FM radio offers.

Recency is a "reminding" not a "remembering" model. The difference is critical because reminding is a stimulus that can be controlled; remembering is a response that can not be. Reminding is a perfect job for Radio when considered as a Reach medium. Fortunately for advertisers, WGAW Radio covers all the bases: WGAW is affordable so that a good amount of frequency is available along with substantial reach. In other words, an advertising schedule on WGAW can reach your customers often so they "remember" you. And, because of the nature of radio, an ad message on WGAW is there as a good "reminder" when your customer is close to the time of purchase. But only if you advertise with us. According to the chart, customers making a purchase were overwhelmingly more recently exposed to Radio than any other medium.

Here's a hypothetical example: At breakfast, Mary sees the cereal box is empty. Driving home from work, Mary hears a Cheerios commercial on the Radio, which reminds her she needs cereal. Mary stops at the Supermarket for her regular brand, but she sees the Cheerios box on the shelf and buys it instead.







#### The Purchase Funnel

### Start at the beginning.

Mass media fills the funnel the leads to purchase decisions.









## AM/FM radio provides the soundtrack for the last mile in the path to purchase

Nielsen Catalina 5year study to evaluate ROI found on average for each \$1 invested, AM/FM radio advertising yields a \$10 return on advertising spend (R.O.A.S.).



SOURCE: Nielsen studies 2014-2019

RADEO CONNECTS







### WGAW Radio connects with listeners

AM/FM radio informs consumer behaviors.

This study demonstrates audio cues and frequency of messaging connects with consumers

WGAW ads work.









SOURCE: RC2C 2019 Q.11.To what extent do you agree or disagree with each of the following statements about AM/FM RADIO STATIONS? | Q.16. Thinking of AM/FM RADIO STATIONS, how much do you agree or disagree with the following? (please select one for each statement) (Canadians 15+)











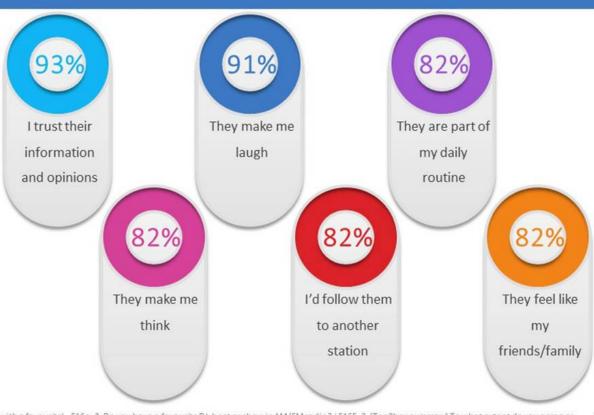






#### WGAW Radio connects listeners to their favorite hosts

WGAW NewsTalk
Radio personalities
have a strong
connection to their
listeners and ads on
these engaging
Talk Shows can
have a positive impact
on an advertiser's
business.



<sup>12</sup> SOURCE:ROTM 2019. Strongly + somewhat agree (among listeners with a favourite). F16e\_2. Do you have a favourite DJ, host or show in AM/FM radio? | F16e\_3. [Top2box summary] To what extent do you agree or disagree with each of the following statements about your favourite DJ, host or show? | Base: Canadians 18+ who listen to radio in a typical weekday (n=3,133) / Have favourite DJ, host or show (n-864)











After hearing a brand, product or service advertised on WGAW, a number of listeners do the one or more of these things:

- PURCHASEDIT
- 2. TOLD SOMEONE ABOUT IT
- 3. WENT ONLINE FOR MORE INFO
  WGAW is an integral part
  of the Path to Purchase.







## It's on target, on time, and online.

WGAW reaches consumers on the last mile in the path to purchase.

#### Target selective reach

Radio provides an efficient way to target specific audiences through format, daypart and listener trends.

#### Remotes, sponsorships, added-value and promotional opportunities

Radio's agility and flexibility allows for additional opportunities to extend the campaign beyond on air spots.

#### **Builds frequency**

Radio schedules can efficiently build frequency over time while maintaining reach.

#### No significant seasonal drop-off

Tuning to radio is consistent across seasons and its content is always fresh and new. Listeners are loyal.

#### **Market selectivity**

Radio can deliver effectively at a local level and can minimize spill across trading areas.

#### Ability to reach the light TV Viewer

Studies have shown reach against the valuable light TV viewer can be delivered by radio.

#### **Availability**

Advances in technology allows radio to be truly mobile and on demand across platforms.

### Compliments digital buys

WGAW listeners take action online after hearing radio ads. Action that is often miscredited to digital.

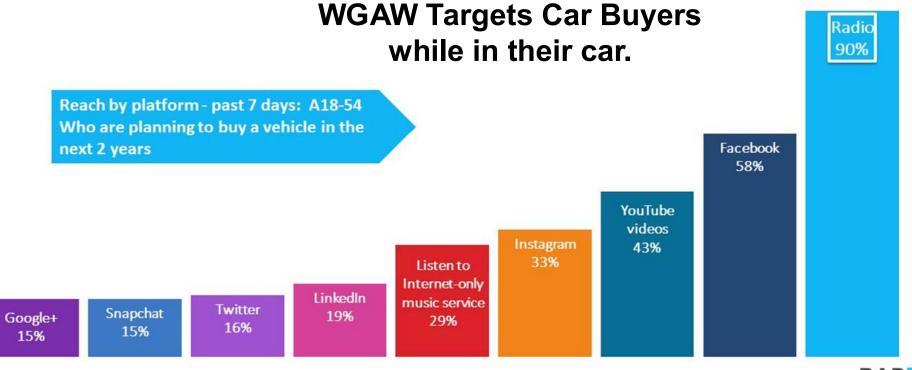






# Want to reach people who plan to buy a vehicle in the next 2 years?

Radio reaches more of them



Source: RTS Fall Total Canada, 18-54









#### WGAW Targets Listeners at Relevant Times.

Hear & Now Study: How targeting people at relevant times turbocharge ad effectiveness

#### **Summary:**

- 1. Listeners absorb the detail of radio ads when engaged in other tasks
- 2. 9 out of 10 radio listening occasions are accompanied by other activities
- 3. People feel twice as happy when listening to radio
- 4. Ads that relate to listener activity boost radio's editorial effects significantly
- 5. Relevance effects endure beyond the moment to build brand salience
- 6. Targeting people at relevant times helps turbocharge ad effectiveness









Case study:

#### AM/FM radio drives major sales impact for a retailer

#### Incremental reach

AM/FM radio added

incremental reach among light TV viewers

#### Outsized sales growth

Those only reached by AM/FM radio represented only 20% of the total reach yet generated

of incremental sales lift

#### Return on advertising spend

For every \$1 invested, the retailer saw

\$28.82

in sales from those who were only exposed to the AM/FM radio campaign

Source: Nielsen PPM Custom Analysis, 4/30/18 - 5/27/18, Retailer, Column 1: P6+ unique audience exposed to campaign on TV & AM/FM radio; Column 2: P18+ unique audience exposed to campaign on TV & AM/FM radio; Column 3: AM/FM Radio Only Campaign (n=3,393)/Exposed (n=5,376) Pre-Period: 5/1/2017 - 5/28/2017; Campaign Period: 4/30/2018 - 5/27/2018



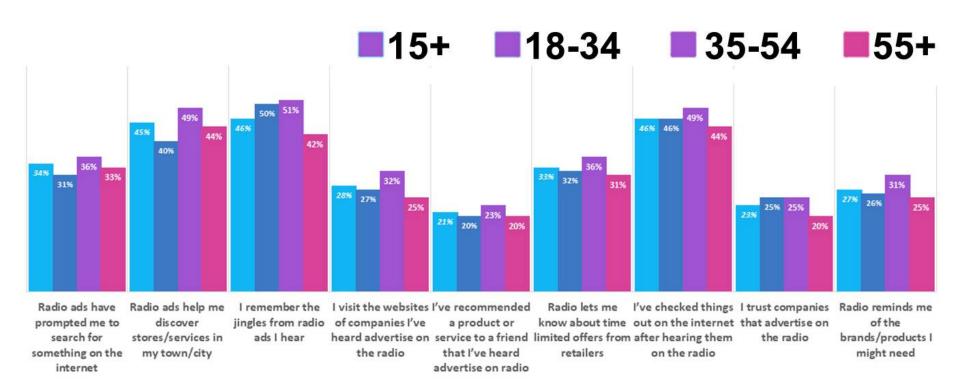








#### Radio Ads work in tandem with the internet



#### WGAW Advertising can help your website get visitors.

RADIO

SOURCE: RC2C 2019



Source: Nielsen, custom online survey, March 20-22, A18+, n=1000





RADIO CONNECTS PARADIO ADVERTISING BUREAU

## Radio - A trusted resource WGAW Radio is a trusted resource.

I trust radio to give me timely information

Radio is a good source of information

I trust radio to give me accurate information

I trust the information I get from my favorite radio hosts

I am still finding ways to listen to radio even though I am not commuting or working outside the home

Having acess to radio (on-air or online has helped me deal with the virus outbreak

Agree

WGAW AM 1340 & 98.1 FM, 362 Green St. Gardner, MA 01440 Website: WGAW1340.com Email: WGAW1340@WGAW1340.com (978) 632-1340







## Heavy Radio Listeners are More Likely to Spend More on Food and Dining

Intend to spend more money than you are now once restrictions are eased (2 months)	Total	Heavy Radio Listeners
Grocery/Warehouse stores	57%	65%
Takeout from restaurant or fast food	54%	57%
Dining out at a restaurant	43%	46%
Liquor stores	22%	29%

Source: Custom Nielsen study conducted April 30 - May 2 via an online survey, based on weighted sample of 1000 P18-











## Call WGAW Today At (978) 632-1340

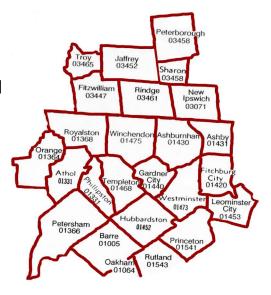








WGAW is committed to providing valuable listener services to 25 area communities. On its website, WGAW provides for each city or town, updated weather, community outreach information, and helpful news. It is our goal to really connect and engage with listeners. WGAW is "Number One" in providing public service announcements for local non-profit organizations and community groups. WGAW interacts with the community via locally originated engaging talk



programming, newscasts, and informative public service announcements and provides an online resource featuring community facts and government, school, and organization info with an interactive interface so listeners can easily submit news, valuable

public service info, advertising, comments, and testimonials. Links to city and town community resources are provided as a listener service. For more information call us at (978) 632-1340.

























5-6am

First Light airs Monday through Friday from 5-6am on WGAW AM 1340 and 98.1 FM. First Light signals the dawn of a new day, getting it started with a unique blend of breaking news, friendly chat, celebrity interviews, and the latest from the worlds of entertainment and sports. You'll heart today's top stories and live on-air reaction from listeners.



















The Morning News with Steve Wendell airs weekdays from 6am to 9am and includes local, regional, state, national, and world news, sports, weather, public service announcements, area business information, guidance relating to our communities, and excellent daily features. Steve is known for his many engaging interviews with area newsmakers and numerous public service group and organization leaders as well as the area public.









#### 9am-noon

#### The Mike Gallagher Show

The Mike Gallagher Show was launched into syndication in 1998. Mike's passionate interaction with listeners and his fast-paced fun delivery make the show enjoyable.









#### **The Dennis Prager Show**

Noon-3pm

Dennis Prager offers broad commentary on politics and social issues. He is the founder of PragerU, a non-profit organization which creates videos on political, economic, and philosophical topics. Dennis is also a best-selling author with numerous published works.



#### **America First with Sebastian Gorka**

3-6pm

Gorka is a British born Hungarian-American military and intelligence analyst who brings an incredibly interesting perspective to the airwaves. Gorka often has very well known guests on his program on a wide variety of topics.

WGAW AM 1340 & 98.1 FM, 362 Green St. Gardner, MA 01440 Website: WGAW1340.com Email: WGAW1340@WGAW1340.com (978) 632-1340







6-9pm



**The Mark Levin Show** Mark is a lawyer and author as well as an engaging radio personality. He had a role in the administration of President Ronald Reagan and is the best-selling author of at least seven books.







9pm-1am

On September 12, 2001, the day after the fall of the Twin Towers, WABC-AM in New York City recruited John Batchelor to go on the air until Osama bin Laden was either killed or captured. John has been on ever since, offering insightful commentary on such issues as the war on terrorism, the presidency, the national and global economies, and defending our civilization.









Red Eye Radio is a power- 1-5am (Saturday 1-5:30am) house overnight program

heard throughout the nation for 50 years. The show is especially loved by drivers and overnight shift workers who love to stay informed, engaged, and entertained while on the road, in the workplace, and at home.



INFOTRAK is an award-winning, highly produced interview program. Guests include nationally recognized experts and leaders. INFOTRAK strives to present unbiased, factual, timely information that you can use without any religious, corporate, political, or other agenda.









Talk is hot! Talk is also widely diverse. Getting a handle **6-7am** on what's on the minds of other listeners around the country is a tough job. The results have proven fascinating to your listeners. Every week *The TalkRadio Count Down Show*, with host, Doug Stephan, surveys a wide variety of people"in and outside the industry" to determine what's most in the minds of your listeners.









#### Saturday 7-8am

Med Clinic Radio is the fast-paced consumer friendly weekly one hour show featuring the latest authoritative information about health and medical breakthroughs. Each episode features guest experts from top medical centers with fascinating medical

facts, research, and helpful advice, presented in a compelling, relatable way.

#### Saturday 8-9am

#### Today's Homeowner with Danny Lipford

with **Danny Lipford** Fun, fast-paced and entertaining, the show is chock-full of tips, techniques, and practical solutions to help make your home the best looking house on the block.









# At Home Saturday 9am to noon with Gary Sullivan

Gary Sullivan knows something about being in business as he rose to the president and majority owner of a 16 unit hardware store chain. Gary has hosted the program since 2001.









Saturdays from noon to 2pm.

Hotline Radio is a popular and locally produced program with Steve Wendell. Hotline Radio often has numerous Community Newsmaker Interviews with the latest news, public service information, talk about business, and special features. It's Hotline Radio!



#### Saturday from 2pm to 5pm

**The Chris Plante Show** – offers you the inside word on the day's top news stories with razor-sharp insight AND a unique sense of humor. Chris spent 17 years covering breaking news, the Pentagon and national security issues. This knowledge and experience – combined with a gift for storytelling – creates the entertaining program.









#### Saturday 5pm to 6pm.

#### Fat Guy at the Movies with Kevin Carr

In the early 1970s, Kevin Carr crawled from the primordial ooze in time to see all the Star Wars movies in the theater and enjoy all-night movie marathons.









#### Saturday from 6pm to 9pm

The weekly call-in **Kim Komando Show** provides advice about technology gadgets, websites, smartphone apps, and internet security. Kim Komando is heard on hundreds of radio stations in the United States and internationally on the Armed Forces Radio Network with coverage to 177 countries. She is

known as "America's Digital Goddess." Komando and her husband actually own the radio network which distributes her program.



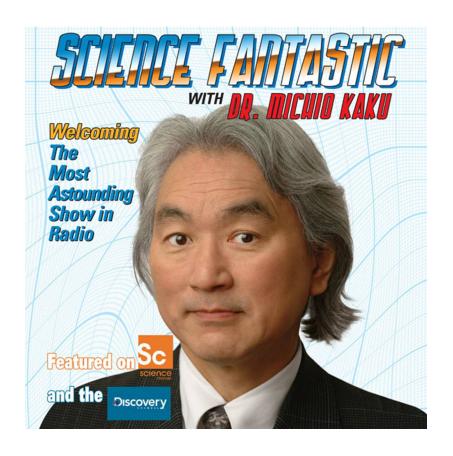
#### Saturday from 9pm to 1am

**Art Bell Coast to Coast Somewhere in Time** is a compendium of shows from the legendary Art Bell.









#### Sunday from 1am to 4am

#### Science Fantastic with Dr. Michio Kaku

For those who love science, this is the show of famed futurist, physicist, best selling author, and radio & TV personality Dr. Michio Kaku. It's science at its best. Not very good for insomnia though because it is just too interesting!









#### Sunday 4-6am

Red Eye Radio is a powerhouse overnight program heard throughout the nation for 50 years. The show is especially loved by drivers and overnight shift workers who love to stay informed, engaged, and entertained while on the road, in the workplace, at home, or wherever they are in their daily lives.





#### **Sunday 6am to 10am**

**Paul Parent Garden Club** Paul Parent had been on the radio providing gardening advice to listeners in New England for 3 decades.

Today, Paul's son Patrick continues the tradition and currently hosts the program, thanking his father for the experience and guidance gained through years of gardening with his father.









#### Sunday 10am - noon

Religious and Public Service Programming airs Sunday mornings



#### Sunday from noon to 3pm.

#### At Home with Gary Sullivan

Gary Sullivan knows something about being in business as he rose to the president and majority owner of a 16 unit hardware store chain. Gary has hosted the program since 2001.











#### Steve Dale's Pet World

Steve Dale is a certified animal behavior specialist who has been a trusted voice in the world of pet health for over 20 years. His contributions to advancing pet wellness have earned him many awards and recognition around the globe.



# **Sundays from 4pm to 7pm**

**The Chris Plante Show** – offers you the inside word on the day's top news stories with razor-sharp insight AND a unique sense of humor.

Chris spent 17 years covering breaking news, the Pentagon and national security issues. His knowledge and experience – combined with a gift for storytelling – creates a fast-paced and entertaining program.









# Sunday 7pm-10pm

#### The Tech Guy with Leo Laporte

From smartphones, computers, wearables, smart speakers, internet security, to digital cameras, gaming, and home theater systems Leo Laporte provides entertaining tech talk that appeals to the inner geek in us all.



# Sunday 10pm to 1am

#### **Sunday Nights with Bill Cunningham**

Since 2006, Bill Cunningham has served as the uncommon voice of the common man as host of Sunday Nights with Bill Cunningham. Bill is also a veteran attorney and business entrepreneur.

























WGAW AM 1340 and 98.1 FM is committed to providing publicity to public service and non-profit organizations throughout our more than 2 dozen city and town service area. The station provides exposure to these groups via public service announcements on the station, interviews with members of the organization, news stories, and coverage of events. The station provides links to area

public service organizations on its website and can even provide links to audio, video, or document files for further exposure for these groups. For 75 years, WGAW has served the region and has led in providing a public service.

Non-profit groups and organizations are frequently featured on WGAW's program, Hotline Radio which airs Saturdays from noon to 2pm. The station encourages all non-profit groups in the area to provide us with information so we can continue to serve the region better every day.

WGAW is #1 in providing public service info and announcements to the region.









WGAW AM 1340 and 98.1 FM has been an integral part of the community for 75 years and currently provides listener services to 25 area communities throughout the area. The station operates 24 hours a day, 7 days a week and also streams 24/7 on the Internet for a virtually unlimited Coverage Area.

WGAW programs a TALK format featuring highly acclaimed radio hosts who have the top spots in many major markets throughout the nation. Quality programming which is hand-selected attracts a committed engaged audience easily exceeding 20 thousand people.

Radio itself is still the nation's number one reach medium. and WGAW's News/Talk format is one of the most popular radio formats. 15% of Baby Boomers listen to News/Talk Radio.

WGAW utilizes 60 second radio commercials for clients to deliver 20 percent more recall and provides a less cluttered environment. WGAW delivers a strong age demographic with money to spend on goods and services.

The goal of an advertising plan with WGAW is to enhance profitability through increased awareness and new customer development. We consult with you to help create just the right message for your business. We can work with almost any budget. An advertising campaign with WGAW is affordable and provides a good return on your investment.

WGAW accepts advertising on its website to include web banners, web audio, and various documents.

WGAW is ready to serve you, your business, and your organization.

Call us today to get started at (978) 632-1340







# Call today about Your Strategic Marketing Plan (978) 632-1340







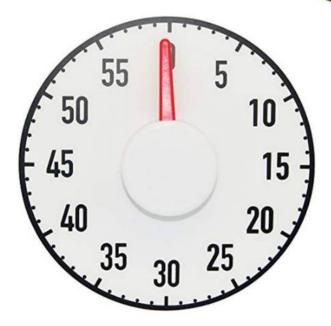












#### **One Minute**

In about **120 to 140 words** along with associated sound effects and appropriate music, you want to convey an effective message to the radio listener.

The right message heard often enough on this radio station can be an effective motivational force in promoting your product or service.

The tips on this page are simply a start in the right direction. At WGAW, we will work with you in creating just the right message to reach your potential customer.











#### Here are some tips in writing and creating an effective radio ad.

Tailor the message to your audience. Make sure your message has the right tone, language, and personality to reach your particular audience.

Write for the ear (naturally) and for the eye (ads evoke imagination and images)

Show empathy

Include a strong Call-to-Action (in sales terms, ask for the close)

Keep it simple. Trying to crowd in too many ideas dilutes the message and renders it ineffective.

For the purposes of the message, remember that radio is communication between the announcer(s) in the ad and one person at a time in the audience. At any given moment, radio gets very personal and the right message can take full advantage of this environment.

WGAW AM 1340 and 98.1 FM is ready to work with you every step of the way to help make your radio ad campaign effective.







#### Some Types of Radio Ads

**Single announcer read:** The entire script is read by one announcer.

**Two announcer read:** Much of the script is read by one announcer for the purpose of repeating a key detail.

**Two voicer:** The script is written in the form of a conversation between two individuals with an overt attempt to engage the listener's interest in the conversation.

**Client voiced:** The entire ad or most of the ad is voiced by an employee or owner of the business.

Whatever type of ad you choose, make sure your message is tailored to your audience, is written for the ear and for the eye, shows empathy, includes a strong "call to action" and still keeps it simple for maximum effectiveness.



# North Central Massachusetts' WGAW ((?)) 98.1 FM AM 1340 EO Local NewsTalk







Why are some radio ads captivating and why are others very dull? The answer lies in the content and following many of the suggestions previously discussed. When your radio ad is repeated often enough, it becomes an effective ad. A good ad is a great start. A good ad repeated as often as possible becomes a great ad in the mind of your listener. Repetition is known to be a key factor in the success of any advertising in any medium.

#### Some radio advertising advice

**Know your audience.** A message which works well on one station may not work as well on another station because the two station audiences vary considerably in demographic makeup.

**Grab their attention from the start.** A message which actually interests the listener will grab enough attention to form a solid memory.

**Be simple and articulate.** It goes without saying that the script must be written in language almost anyone can understand. If the message is too complicated, or if the wording comes across as rambling or confusing, the intent of the message is doomed from the start.

**Create a visual.** The most effective radio ads appeal to the theater of the mind, the limitless imagination which each of the radio listeners has been given. If your target listener can picture himself or herself riding down the road in that new car, you have your listener on their way to being sold.

**Orient your message around benefits.** In other words, so what and why should I care. If your message describes why your product or service will enhance the life of your listener in some measurable way, your message will capture interest.

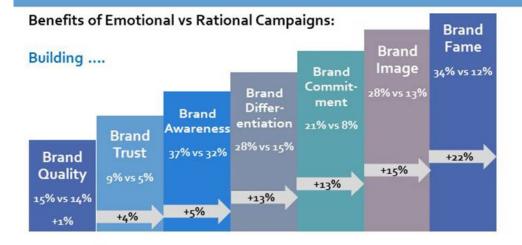
**Call your listener to action.** After your message has effectively captured the attention of the listener, the last step is to ask your listener to do something with the information. "Stop by our store today for a free demonstration. Call this phone number. Shop our store this for week for these great specials". Simply ask your listener to do something and some of them will.







Maya Angelou famously said, "I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."





Emotional campaigns effects last longer than rational ones and so build more strongly over time: this is especially true of profitability, because of the multiplier effects of emotional campaigns, on both volume and pricing.

# AM/FM radio ad copy should be seen as a tool.

Different kinds of copy produce different results. To build a brand, advertisers should weave emotions into copy. For short term sales, brands can utilize rational ads to move the needle.



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# North Central Massachusetts' WGAW ((?)) 98.1 FM AM 1340 EO Local NewsTalk







Writing an effective radio ad can include a few basic steps which will help yield the best results from your radio advertising schedule.

**Start at the end.** We mean it. Start with your "Call to Action." What are you trying to accomplish with your message. Do you want your listener to "Visit our store for our current specials", "See us for a test drive today", "Open a new account today and begin to enjoy credit union benefits". You are running these ads for a reason and it's important for you to identify the action you want the listener to take. The call to action is generally at the end of the radio ad, but it is vitally important for you to know the goal before you can successfully build the ad to achieve the goal.

Decide on what offering you will highlight in the message. You probably can't mention everything that you offer. An example of an impossibility would be a restaurant with a large menu attempting to mention every single item. However, that same restaurant could highlight a particularly appealing menu item, creating a picture in the listener's mind of experiencing the taste of that delicious entree. Thank about it. What usually makes your ears perk up when you are listening to the radio. Perhaps it's the announcer talking about a problem you are currently experiencing and with which you can immediately identify. The radio ad pitches the solution and your ears perk up because you are intrigued. Remember, your listener must actually care about what you are promoting and that is part of an effective message. "Are you looking for a great place to unwind with your friends? Need a relaxing, delicious meal to make your week? Stop in to our restaurant where we strive to provide a great experience you will want to come back for, again, and again."

## Identify with your listener emotionally.

Identify with your listener emotionally by showing empathy within your message. Empathy can be highly effective because utilizing it as a tool helps make your listener feel like you have been where they are or that you understand their situation. Your listener is more receptive to thinking that your company is best suited to give advice about a particular topic. For example in a furniture store ad, "We know how frustrating it is to buy furniture. Sometimes the salesperson appears to want to sell you anything. At our store, we want to sell you the right piece of furniture which matches your styles, your needs, and your budget. So we take the time to find out what you want."

Offer the listener a solution to an identified problem or issue. If you have identified a particular problem or issue and accomplished the goal of making the listener feel emotionally connected to your message, you can now more effectively offer them the solution to the problem. Explain how your product or service will actually help them.

**Solidify the environment of trust** by mentioning a guarantee if you have one to demonstrate your will stand behind your product or service and /or offer customer or client testimonials to add significant credibility to your message.

**Utilize the "call to action"** you identified at the start of the process building your radio ad script. Tell the listener what they need to do to take advantage of the benefits you have just highlighted. "Stop down to Restaurant for our delicious prime rib and a great time", "Visit our Furniture store for help in choosing just the right couch", or "Come in to test drive a new or used vehicle at our dealership today".







# Call today so we can help you write your Radio Ad. (978) 632-1340





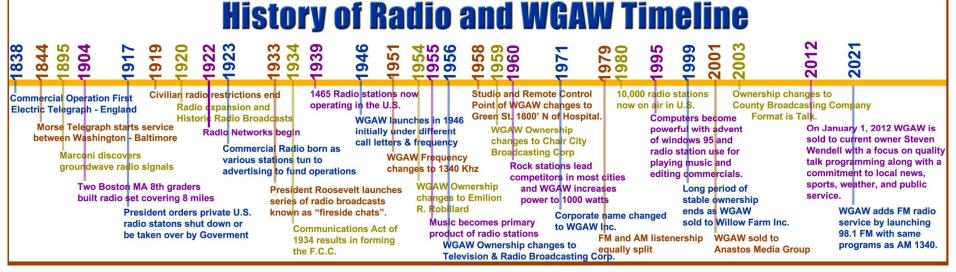












#### History of Radio Itself

In 1838, the first electric telegraph began commercial operation in England. By 1844, commercial service of Samuel Morse's electric telegraph design went into service between Washington D.C. and Baltimore, Maryland. The Telegraphic Press Association formed in 1848 as telegraph recognized as ideal to transmit news. In 1895, Guglielmo Marconi discovered groundwave radio signals so he is generally considered the "father" of radio. Two Boston Massachusetts 8th graders built a radio set in 1904 capable of covering eight miles. Private radio started, but in 1917, the President ordered private radio stations to shut down or be taken over by the Government. – the order was lifted in 1919. By 1920, equipment improved, transmitting range improved greatly, and station 8ZZ broadcast the Harding – Cox election night returns, – this station became KDKA. The U.S. Department of Commerce formally established a broadcast service in 1922. President Franklin D. Roosevelt launched a series of broadcasts on March 12, 1933 known as the "fireside chats" because FDR was so at home with the microphone.







#### **Initial Construction**

1946 was the year which laid the foundation for what is WGAW today. On April 9, 1946 a group of five individuals submitted an application for a standard broadcast station to be operated at at 1230 Khz at 250 watts with a studio location of 39 Pleasant Street, Gardner MA with an unspecified transmitter location. For unknown reasons, a little over a month later on May 23, 1946, this construction permit application was amended to change the frequency to 1490 Khz. This construction permit was granted on August 1, 1946 for WHOB at 1490 with power of 250 watts. Two months later on October 1, 1946, construction permit was modified for approval of the official transmitter location at Green Street, Gardner MA, just 1800 feet north of Henry Heywood Hospital.

#### **Transmitter site and License Grant**

In all of its 75 years, amidst all of the ownership changes and programming changes, the station later to be known as WGAW always transmitted from the same Green Street, Gardner MA location. Just before Christmas on December 23, 1946, an application was made to cover the construction permit for the station as modified and authority was sought to determine the operating power by direct measurement of antenna power. What a Christmas present this was to the region for the Christmas of 1946: A powerful means of communicating to the people of the region. The official license from the F.C.C. was issued on February 21, 1947, a few months after the station began operation in 1946.







# **Change of Frequency to 1340 KHz**

In 1951, the first recorded ownership change occurred almost simultaneously with the change of frequency from 1490 Khz to the current 1340 Khz. The application filed January 17, 1951 was a voluntary transfer of control licensee corporation from David M Richman, Rose S. Richman, Owen A Hoban, M. Alan Moore, and Rex Reynolds to W.F. Rust Jr., H.S. Killgore, William J. Barkley, and Ralph Gottlieb. An application dated the next day 1/18/1951 and received by the F.C.C. on January 25, 1951 was an application for a construction permit to change the frequency from 1490 to 1340 and change the main studio location from 39 Pleasant Street, Gardner to Green Street, Gardner MA. W.F. Rust Jr., one of the owners was the engineer who authored the application.

# **Colonial Hotel and Frequency Change Granted**

On May 11, 1953, a modification to the license was granted to operate the transmitter by remote control from 4 Pleasant Street, Gardner, MA. This is actually the address of the building known as the Colonial Hotel. Over 2 years after the application was initially filed, a construction permit was granted to change the frequency from 1490 to 1340. On October 15, 1953, the application was filed to cover the construction permit to change frequency and the license for same was granted on November 23, 1953.







# **Ownership Changes**

After the work undertaken to change the frequency to the current 1340 Khz, on May 5, 1954 a transfer of control occurred from the group led by W.F. Rust Jr. to a new single owner, Emilion R. Robillard. An application was received on December 19, 1956 with an effective date of January 2, 1957 for a voluntary transfer of control from Emilion R. Robillard and William Engel to Television and Radio Broadcasting Corporation..

## 1958 Studio and Control Point Changes

On June 2, 1958 an application was received for modification of license to change the studio location and remote control point from 4 Pleasant Street, Gardner MA to Green Street, Gardner MA, 1800 feet north of Henry Heywood Hospital. This was granted June 5, 1958. Just over a month later on July 23, 1958 an application was received to modify the license to change the hours of operation from unlimited to Monday through Saturday from 6:30am to 7pm and Sunday 8am to 7pm. However, this modification of hours application was dismissed October 24, 1959 at the request of the applicant, who as it turns out, decided to sell the station.







# Ownership change in 1959 lasts 4 decades

Ownership changed again. An application was received September 15, 1959 and granted October 21, 1959 (effective October 29, 1959) for voluntary transfer of control of licensee corporation from Television and Radio Broadcasting Corporation to Chair City Broadcasting Corp.

# Increase in power 1960

1960 literally brought a powerful change as a construction permit was granted October 5, 1960 to increase daytime power to 1kw and install a new transmitter. On November 21, 1960, a modification of the construction permit was granted to change to the type of transmitter to Gates BC-1T. On December 14, 1960, an application was received to cover the construction permit relating to the increase in daytime power and installation of a new transmitter. This application was granted on May 24, 1961. It was conditional in that the station had to accept interference from other stations which might also get an increase in power. And on June 2, 1961, license was granted to use old main transmitter as auxiliary daytime and alternate nighttime transmitter. Conditional—accept interference of other class IV stations if power increases to 1000 watts.







#### 1970s and 1980s

On June 1, 1971, the F.C.C. received and filed an application to change the corporate name to WGAW Inc. On June 28, 1971, this application was granted. In the 1970s, F.C.C. records show routine renewal of licenses for main and auxiliary transmitters. Under this licensee, WGAW Inc., the station had one of its longest periods of stability under the same licensee. In the 1980s, F.C.C. records show routine renewal of licenses for main and auxiliary transmitters. Under this licensee, WGAW Inc., the station continued one of its longest periods of stability of ownership

# 1999 Ownership Change

On November 16, 1999—the assignment of license was finalized from WGAW Inc. to Willow Farm Inc.

## 2001 Ownership Change

On July 6, 2001 there was a consent to assignment of license from William Farm Inc. to Anastos Media Group.







## 2003 Ownership Change

On December 2, 2003, an assignment of license was finalized from Anastos Media Group to County Broadcasting Company.'

# 2012 – Steve Wendell Era of "Live and Local" Begins

On January 1, 2012 County Broadcasting Company LLC sold the station to its present owner, Steven Wendell. The station began a period of utilizing quality talk programming along with a renewed focus on local news, sports, weather, and public service which continues to this day. WGAW operates 24/7.

# 2020— FM Application

The first application in 6 decades for a technical upgrade occurs. An application for a construction permit is received June 22, 2020 and granted July 15, 2020 for FM translator W251CQ at 98.1 MHZ with 250 watts effective radiated power. The same programming heard on 1340 AM will now be heard on the FM dial at 98.1 FM.















# **WGAW News Pages**

The WGAW website features sticky content about 25 communities of North Central Massachusetts and Southern New Hampshire including the cities of Gardner, Fitchburg, Leominster, and 22 other towns with a total population exceeding 200,000 people.

Each town page features Facts about the local community, Government contact information, School information, and local Organization information and resources.

Each town page features news stories, an updated 7 day weather forecast, and links to Listener interactive services including the submission of News, PSAs, Ads, Comments, Testimonials, and more..

WGAW features a great Financial page and Public Access Calendar.























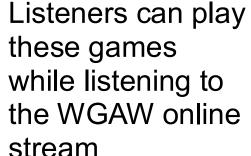












WGAW has

often to the

website.

"Sticky Content"

such as an Online

Games section to

encourage listen-

ers to come back



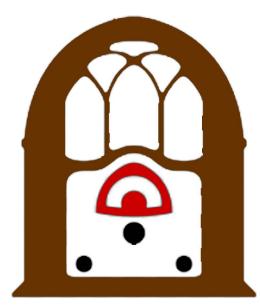












On the Vintage Radio pages, WGAW features vintage Old Radio programming including clips of famous newsmakers, vintage radio commercials, and vintage radio programs. We hope you enjoy them.

Our pages are intended to provide an audio glimpse into vintage radio broadcasts. Some of these even occurred well before WGAW's inception in 1946, but are incredibly fascinating due to their airing before, during, or after World War II. Audio clips of newsmakers offer a rare glimpse into these public figures who we often meet only in photographs.

Section includes Vintage Audio of Famous people of history, vintage radio commercials including famous historical product pitches, vintage radio broadcasts by vintage radio newsmakers, vintage radio theater with famous shows of the past, quiz show Information Please and Variety Shows featuring famous people of yesteryear.







WGAW is accessible anywhere!

WGAW provides an industry-leading quality live stream in the AAC format which sounds great anywhere!









Call Today to get on WGAW AM 1340

What are you waiting for?

WGAW offers an engaged audience with quality 24/7 programming and a website with banner advertising and directory advertising opportunities

Enhance profitability through increased awareness and new customer development with WGAW AM 1340, 98.1 FM, and online listening.

Call (978) 632-1340 Today!